

### "UNLIMITED CHANNELS, CENTRAL CONTROL"



THE TOTAL SOLUTION SYSTEM FOR YOUR BUSINESS

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**Customer Portal** Dashboard







PRESS DISTRIBUTION "Unlimited Channels, Central Control"

**Optimum Press Distribution** is an integrated system for structuring methods of Distribution and scheduling of the printed material. Also, the system is intelligent enough to help determine the amount of printing materials to be distributed.

Press Distribution Module system provides a powerful Security and Workflow.

#### **Optimum Press Distribution**

Specific system and operational roles can be defined at user or user group levels.

A powerful document workflow ensures the smooth flow of documents within the organization.

#### **Technologies:**

- Intranet / Internet based
- Accessible Through Any Browser
- ASP.NET & C# Development Tools
- Microsoft SQL Database
- Mobile Application

### **Press Distribution Functionalities:**

- 器 Distribution Restructuring
- **a** Subscription Management
- Booking & Contracts Management
- **Q** Customer Services Management
- Invoice / Billing Management
- Cash Invoice Management
- Settlement & Collection Management
- Customer Portal

### Why Optimum?

#### **Product Specific:**

- Easy Setup of Routes
- Easy Setup of Distributors
- e-Quotations
- Customer Contracts
- Customer Ageing
- e-Payment
- User Friendly Interface

#### **Product General:**

- Business Intelligence Reporting
- In-Built Document Workflow
- Bi-Lingual Arabic/English
- Powerful Security Control
- Fully Integrated ERP

### **Distribution Restructuring Functionalities:**

- Setup of publications
- Setup of routes
- Setup of distributors
- Setup to link accounting structure
- Inquiries and reports electronically
- Send alerts electronically via e-mail
- Inquiries, Reports and Electronic Alerts Via Email



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**Optimum Distribution Restructuring** provides the functionality to restructure the Distribution of printed materials through setting up of publications, routes and distributors in an easy and seamless way which enables perfect control and ensures smooth Distribution.

#### **Unique Features**

#### **Product Specific:**

**Product General:** 

- Routes & Distributors Control
- Customer Records
- Set Your Own Routes
- User Friendly Interface
- Business Intelligence Reporting

- Supports Document Attachment
- Posting Alerts (Emails, sms..etc)
- Bi-Lingual Arabic/English
- Powerful Security Control

The system provides user friendly interface which is very easy to learn and adapt to.

Total control is maintained as per the publication's policies to provide accurate MIS Reports.











### **Technologies:**

 Intranet / Internet based Accessible Through Any Browser ASP.NET & C# Development Tools Microsoft SQL Database Mobile Application



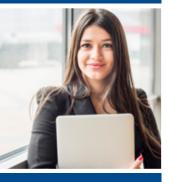








Schedule Distribution





## SUBSCRIPTION MANAGEMENT

**Optimum Subscription Management Module** includes the functionality to manage subscribers of printed materials be it outlet or company subscribers or individual subscribers.

#### **Unique Features**

#### **Product Specific:**

**Product General:** 

- Manage all types of subscribers
- Contracts Management
- Receipts Management
- User Friendly Interface
- Business Intelligence Reporting

Supports Document Attachment

• Posting Alerts (Emails, sms..etc)

Bi-Lingual Arabic/English

Powerful Security Control

### **Technologies:**

- Accessible Through Any Browser
- ASP.NET & C# Development Tools

### **Subscription Management Functionalities:**

- Maintain outlet and company subscribers
- Maintain individual subscribers
- Issuing contracts electronically to subscribers
- Issuance of electronic cash receipts
- Change the Distribution time electronically
- Schedule Distribution
- Inquiries and print reports electronically
- Send alerts electronically via e-mail

schedule Distributions.

- Intranet / Internet base

The Subscription Management

**Module** eases issuing of contracts

and receipts. System also allows to

- Microsoft SQL Database
- Mobile Application

# **BOOKING & CONTRACTS MANAGEMENT**

**Optimum Booking & Contracts Management** provides a host of functionalities to manage all aspects of contracting industry. The system moves through each and every stage of the contracting process starting with the creation of the contract to its execution and completion.

#### **Unique Features**

#### **Product Specific:**

#### Financial Posting

- Customer Record
- Customer Ageing
- e-Payment
- User Friendly Interface
- Business Intelligence Reporting

#### **Product General:**

- Document Attachement
- In-Built Document Workflow
- Posting Alerts (Emails, SMS..)
- Powerful Security Control

### **Booking & Contracts Management Functionalities:**

- Multi-type Contracts
- Payments Cycle
- Contracts Amortization
- Follow-up contracts
- Print contracts
- Inquiries and reports



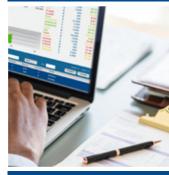
**Optimum Booking & Contracts** Management allows multiple types of contracts to be defined in system with different terms and conditions and payment cycle. It is easy to use and provides firm control over the contracting process.

#### **Technologies:**

• Intranet / Internet base Accessible Through Any Browser • ASP.NET & C# Development Tools Microsoft SQL Database Mobile Application





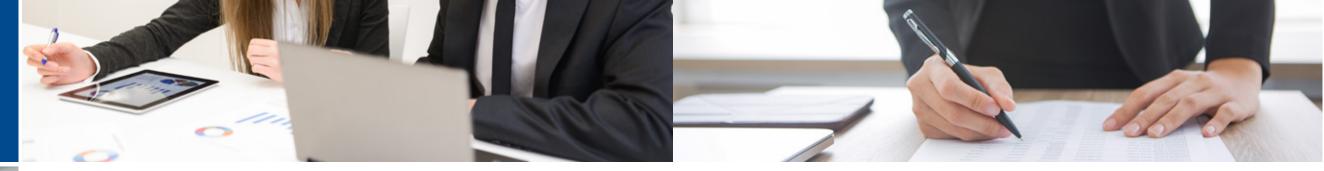






**Print Account** 

Statements





# **CUSTOMER SERVICES MANAGEMENT**

**Optimum Customer Services Management** includes full-fledged functionalities of customer services management that ensure prompt and efficient customer care and follow up.

With

#### **Unique Features**

#### **Product Specific:**

- Customer Portal
- Online Ticketing
- Customer Communications
- User Friendly Interface
- Electronic Alerts

#### **Product General:**

- Supports Document Attachment
- In-Built Approval Workflow
- Posting Alerts (Emails, SMS, etc.)
- Powerful Security Control

#### **Technologies:**

Optimum

Services Management Module,

gone are the days of frustrated

customers and delayed actions.

Customer

- Intranet / Internet based
- Accessible Through Any Browser
- ASP.NET & C# Development Tools
- Microsoft SQL Database
- Mobile Application

#### **Customer Services Management Functionalities:**

- Customer Setup
- Create a service request electronically through
- Create a maintenance request electronically through
- Create inquiries request electronically through
- Print account statements electronically
- Inquiries about the account electronically
- Send alerts electronically via e-mail

## **INVOICE / BILLING MANAGEMENT** =

**Optimum Invoice/Billing Management** provides the functionality to raise all types of invoices electronically, namely, Against Delivery, General or Transactional. It has a built-in workflow process and a full limit-authorization control. It also has the functionality to record contracts with customers and raise invoices periodically as per the contract.

#### **Unique Features**

#### **Product Specific:**

- Customer Portal with Dashboard
- e-Invoices
- Auto Invoice Sending
- User Friendly Interface
- Real-Time Accounting Entries

#### **Product General:**

- Document Attachement
- In-Built Document Workflow
- Posting Alerts (Emails, SMS..)
- Powerful Security Control

### **Invoice / Billing Management Functionalities:**

- Raise Cash Memo/Cash Invoice Electronically
- Raise Invoice Against Order/Quotations
- Add Cash Invoices Manually
- Schedule Delivery
- Inventory Inquiries
- Cash Invoice Inquiries
- Print Cash Invoices or Send Electronically Via Email

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**Customer Portal** Dashboard

**Posting Alerts** 



**Invoice / Billing Management** system can also apply formulae at contract level to calculate invoice amounts based on input.

The accounting entries are also posted in real-time to the General Ledger.

#### **Technologies:**

 Intranet / Internet based Accessible Through Any Browser • ASP.NET & C# Development Tools Microsoft SQL Database Mobile Application



















Supportd Document Attachment





\$ **CASH INVOICE MANAGEMENT** 

**Optimum Cash Invoice Management** is the perfect solution for raising cash memo/invoice for any on counter sales including point of sale devices. It has a built-in workflow process and a full discount limit-authorization control. The system has a responsive interface enabling the use on type of computer device including tablet

#### **Unique Features**

#### **Product Specific:**

**Product General:** 

- Electronic Cash invoice/Memo
- User Level Discount Limits
- Customer Record
- User Friendly Interface

Document Attachement

In-Built Document Workflow

• Posting Alerts (Emails, SMS..)

Powerful Security Control

Real-Time Accounting Entries

computers or mobile phones.

**Optimum Cash Invoice Module** allows to prepare cash invoices against orders received or quotations sent. The accounting entries are also posted in real-time to the General Ledger.

#### **Technologies:**

- Intranet / Internet based
- Accessible Through Any Browser
- ASP.NET & C# Development Tools
- Microsoft SQL Database
- Mobile Application

### **Cash Invoice Management Functionalities:**

- Raise Cash Memo/Cash Invoice Electronically
- Raise Invoice Against Order/Quotations
- Add Cash Invoices Manually
- Schedule Delivery
- Inventory Inquiries
- Cash Invoice Inquiries
- Print Cash Invoices or Send Electronically Via Email

#### ....... **SETTLEMENT & COLLECTION MANAGEMENT**

**Optimum Settlement & Collection Management** provides the functionality to raise settlements / receipts electronically against invoice, against advance received, against credit note, against services or general receipts. It has a built-in workflow process and a full limitauthorization control.

#### **Unique Features**

#### **Product Specific:**

- e-Settlements/Receipts
- Auto Settlements Sendina
- Real-Time Accounting Entries

#### **Product General:**

- Document Attachement
- In-Built Document Workflow
- Posting Alerts (Emails, SMS..)
- Powerful Security Control

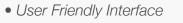
### **Settlement & Collection Management Functionalities:**

- Raise Receipts Electronically
- Raise Receipts/Settlements Against Invoices
- Raise Receipts/Settlements Against Advance Received
- Raise Manual Receipts
- Cancel Settlements
- Settlement Inquiries
- Print Settlements or Send Electronically Via Email

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Settlement & Collection also has functionality to issue settlements automatically against a payment received electronically through payment gateway or any other online transaction method. The accounting entries are also posted in real-time to the General Ledger.

#### **Technologies:**

 Intranet / Internet based Accessible Through Any Browser • ASP.NET & C# Development Tools Microsoft SQL Database Mobile Application

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Online e-Shop





e-Payments







## CUSTOMER PORTAL

**Optimum Customer Portal** provides the most user-friendly platform to the customers for online purchasing, customer services or online payments against services or purchases.

**Optimum Customer Portal** has a responsive interface enabling the

#### **Unique Features**

#### **Product Specific:**

- Customer Services
- Payment Gateway
- Communicate with Customer
- User Friendly Interface
- Customer Dashboards

#### **Product General:**

- Supports Document Attachment
- In-Built Approval Workflow
- Posting Alerts (Emails,SMS.)
- Powerful Security Control

use on type of computer device including tablet computers or mobile phones.

The backend is controlled by the powerful **Optimum** ERP and Content Management System provided full communication with the client.

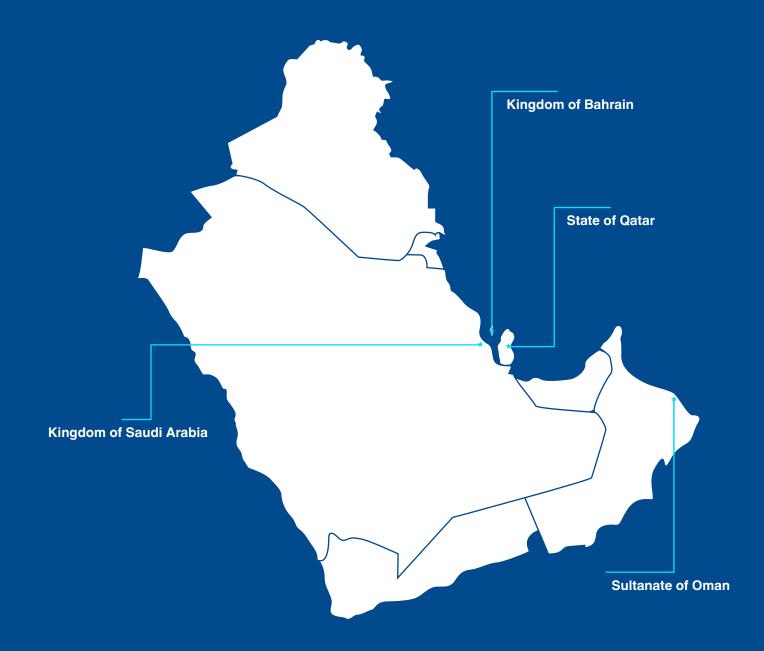
#### Technologies:

- Intranet / Internet based
- Accessible Through Any Browser
- ASP.NET & C# Development Tools
- Microsoft SQL Database
- Mobile Application

### **Customer Portal Functionalities:**

- Customer Registration
- Customer Services
- Online e-Shop
- e-Payments
- Track Deliveries
- Customer Communication
- Electronic Alerts





### **REGIONAL OFFICES**

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